

# ANNUAL REPORT

FY 2016-17



### To Our Stockholders

We thank all those who have helped us exist, work and contribute to our society. I would like to thank EFRAH partners, staff and the governing board members for their unstinted support to EFRAH in all activities. Their involvement ensures that EFRAH is able to bring about a positive and lasting change in the lives of the targeted communities.

None of the achievements would have been possible without the commitment and efforts of EFRAH team, its board and partners with whom we share a collective dream and contribute towards its realization. Through all the interventions support and implementation by EFRAH, lie's the underlying belief that you must be the change you want to see in the world.

As we embark on this journey, with new goals and deeper focus, we invite you to join us towards our ultimate goal of a happy, healthy life for all. I wish everyone in EFRAH the very best and I firmly believe that through our collective efforts we can provide a better future to all the underprivileged sections across the country.

On behalf of the Board of EFRAH, I am pleased to present the Annual Report- 2015-16.

Regards,

Mr. Sayeed Ahmed

Secretary- EFRAH

### About the Organization

EFRAH-Empowerment for Rehabilitation Academic & Health is a society started in 1997 for social transformation and came in legal existence in 1999 with a mission "to work for the holistic development of people living in dehumanized and deprived situation in the society without any discrimination on the basis of caste, creed and religion". EFRAH believes in the basic capacities of people to develop as useful citizens capable of managing their affairs and contributing towards the development of community. EFRAH has exhaustive interventions in the field of Education (Facilitating children through learning centers & mainstreaming those children with school, Advocating Right to Education Act implementation and importance of social & financial education), Life Skills and Livelihood (Vocational Training, Self Help Group formation, Micro Finance & placement of students capacitated through vocational training), Health (RCH Awareness & HIV/AIDS prevention), Disaster Risk Reduction (Awareness and increased coping capacity to shocks induced to disaster and School Safety Initiative) and Rights (Advocacy for Child Rights, domestic violence and sexual harassment related to Adolescent girls/Women). At community level, we form peer groups and orient/capacitate them for concerned matters along with group management.

Our capacity to carry out the project is our 19 year rapport with the community and our experience to implement several community development programs, especially in the area of education and women empowerment. EFRAH is functioning through child centered community development approach and advocacy is a part of our each program. We adopted "education and rights" as a tool for social change particularly among informal economy sector as well as unorganized community.

#### OUR CORE VALUES

Vision- To build a society based on promoting socio-economic justice, social sensitivity and empowerment of deprived groups, to enable them to become self-reliant and work collectively for social change.

Mission- EFRAH is committed to the holistic development of people living in dehumanized and deprived conditions in the society, without any discrimination on the basis of caste, creed and religion.

Objective- To help in the all-round development of deprived and disadvantaged sections of the society, particularly women and children belonging to the rural and urban communities through education, health, environment, social and economic development, irrespective of caste, creed and religion.

Impact- We have reached out to this many and we have been able to enrich this many lives and are still counting.

### **Our Programmes**

#### LIVELIHOOD

The population growth, industrial development and migration of people from rural to urban areas have resulted in a rapid growth of the urban sector in the country. Rapid urbanization has created many socioeconomic problems making life miserable, particularly for migrants and deprived communities who normally live in inhumane conditions in the slums or resettlement and unauthorized colonies. An urgent need, therefore, exists for specialized education integrated with awareness and functional improvement for these groups to improve their lives, decrease their dependency, increase their work efficiency and sharpen their capabilities for adaptation to social, economic and technological changes in the midst of their lives and work. The educational and vocational needs of these deprived sections constitute a specialized area of continuing education demanding its own strategy, institutional arrangements and techniques.

The vocational trainings are the prime focus of EFRAH; it deals with the livelihood of the community members. Total 231 beneficiaries were enrolled in the Fashion Designing and Pattern cutting, as many livelihood opportunities associated with it are available in the locality itself. Out of these 231 beneficiaries, 205 adolescent have started earning their livelihood by working independently or in boutiques nearby.

In BPO Calling and Personality Development Course 130 youths have been trained throughout year. As a result of which a total number of 116 students are engage in earning livelihood for them. Through Computer Hardware and Networking course, 129 beneficiaries have been trained out of these students 112 are now engaged in various shops and stores. Tally and accounting course was introduced this year in which total enrolment for the year was 117 out of which 88 beneficiaries were placed.





#### **EDUCATION**

The Right to Education Act, 2009 has been the turning point for primary education in India. The Act makes it mandatory for the State to provide all children in the age group of 6 -14, free and compulsory education. Since the turn of the millennium more children than ever have started attending schools. This year, EFRAH was fortunate to see its cluster of Education centers grow by twenty eight percent. Weekly meeting were organized with the teachers, to connect, reflect, and plan further. Project Coordinators and staff have made it a particular point to engage with parents so that they become an integral and vital part of student learning and growth. Parents in the community, seeing the impact of the centers, on their children, advocated for a school to be opened.

**NIOS Schooling-** Total number of 40 children from the learning centre of EFRAH were enrolled in 10th and 12th class Board Examinations through National Open Schooling. All students from EFRAH demonstrated an immense will to succeed and outdid expectations.

**Partnership with SDMC Schools-** In order to improve the quality of education in primary schools managed by South Delhi Municipal Corporation to support the national objective of universal enrolment and retention, EFRAH is enduring a project on bringing quality in South Delhi Municipal Corporation (SDMC) primary schools. Following were the major milestones in the area of education:

- 82 out of school children including activity centre were enrolled in different government or private school during this financial year.
- Throughout the year 112 children from the rag pickers community attended the activity centre.
- Around 304 members of School Management Committee were capacitated on their role and responsibilities.
- Around 107 teachers have been capacitated on quality teaching and learning.
- Around 525 Beneficiaries has been covered through different enrolment drive campaign for out of school children.
- Provided learning resource to 660 children.

**GURUKUL CENTER:** EFRAH has been running 7 Gurukul centres in two shifts in the community, believing that education is the right of each and every child of this country (two new gurukul centres started in this financial year), and these centres are opened up for the specific age group of 4-14 years. In these centres children come and learn through recreation in the form of Non Formal Education/Balwadi. Mid Day Meal are also a part of this programme.

Structure	Total Students	Girls	Boys
Balwadi	120	073	047
REC	260	157	103
NFE	120	082	038
Total	500	312	188

### Number of Enrolments (2016-17)













#### WOMEN EMPOWERMENT

EFRAH provide immediate intervention to women and adolescents Girls experiencing financial crisis, violence and sexual harassment etc. We are working on the empowerment and prevention of any violence against women through the following activities:

Aangan Samooh- Our overarching aim is to enable CBO members to understand and be confident in their right, working together to demand and secure their entitlements supporting CBOs to lead public information campaigns and advocacy events in their communities, such as mass rallies, interactive meetings and public hearings, to teach others about their rights. EFRAH support CBO members to carry out community-based monitoring of services and to speak out to the relevant authorities when service providers are not meeting their service obligations. The orgainsation working with women groups to develop their capabilities, especially through our community development programme to leading together and our series of training and workshops. A centre handover program was well thought-out on 15<sup>th</sup> March, 2017 at A Block, Near Jalebi Chowk, Madanpur Khadar. The aim of the program was to handover two Gurukul Center to the Aangan Samooh members. The aim of handling over the project was to make the project sustainable and run through the help of Community and Local Leaders. The Aangan Samooh Workers will now run the program and take it forward. EFRAH and Aangan Smooh Workers have signed a Memorandum of Understanding (MoU). EFRAH has successfully worked on the project helping and targeting major population of the area. The details of the plan are discussed below.

#### Adolescent girls' Awareness on Sexual Harassment Life skill Programme:

In total 204 beneficiaries were covered throughout the year in 5 awareness programmes. The participants were capacitate on issues related to adolescent girls like Sanitation, Health & hygiene, sexual harassment, eve-teasing & life skills.

**Mahila Panchayat-** EFRAH's multi-pronged approach to stop violence against women provide direct support to women experiencing abuse and injustice through our women accelerating social program for women, which has trained paralegal workers from the community to take on case work; counsel women in need and provide legal support and referrals to the police, lawyers, or the formal judicial system when necessitate. Our "Mahila Panchayat" and "Awaz Uthao" program includes smooth running of Mahila Panchayats and awareness programme at the grassroots level. In Campaign against domestic violence programme, we oversees the investigation, case registration, arbitration, judgment, and follow-up of domestic violence cases,

conducts legal literacy workshops for educating grassroots women, builds the capacity of community based paralegal case workers and provides legal aid and counseling to women in crisis situations. The program has a total beneficiary size of 5069 people where 04 collective groups are formed in the areas and 80 collective members are engaged in these groups. 203 collective meetings were conducted by coordinator and 29 cases were successfully solved during the year and 9 cases were referred to court.













#### HEALTH

EFRAH is implementing Targeted Intervention Programme for 1892 Female Sex Workers. EFRAH adopted two approaches to cover unnerved/ underserved areas in context of Female Sex Worker and provide information of control and prevention of HIV/AIDS amongst target population. EFRAH increases availability of treatment option for STI, availability of condom for safer behavior during sexual interaction to reduce new infections and provide comprehensive care, support and treatment to all persons living with HIV/AIDS. In 2016-17 we have successfully set up a well-equipped clinic for the high risk group for regular medical check-up, we have also Set-up 29 condom outlets to provide free condom service to sex workers and we also have two registered crisis management committee deal with all the violence related cases among the high risk group and two condom promotional committee have been registered









#### ADVOCACY

People Centered Advocacy is an advocacy method pioneered by EFRAH for the empowerment of people and the realization of their rights. It is a set of actions aimed at influencing public policies, societal attitudes, and sociopolitical processes in order to enable and empower the marginalized to speak for them. People centered advocacy engages the spirit of democracy, serving as an advocacy method that is by the people, of the people, and for the people. The Organization ultimate goal is to bring excluded community to the forefront on Right to Education, social Entitlement, Community development issues, thereby securing recognition as dignified citizens of this country and can access to their sociopolitical and economic rights, Community can take benefits from the Govt. Schemes and should demand their needs. Organization aware the community on Social and constitutional entitlements and bring leaders out of the groups. Build the capacity to the community groups on social/ legal process to avail the concerned rights and inform them about the related departments.

In this year 37 Female Sex Workers have been pulled out of sex work and are currently engaged in alternative income generating opportunities like tailoring, beauty culture that they are now pursing and supporting their families. Efrah trained garment workers, construction workers and street vendors on their rights and entitlements. These efforts made the workers able to step up and fight for their rights. Our intervention was also to build unity among the workers so that they come together for their common concern and bring pressure to the concerned govt.

#### **NETWORK**

Linkages were developed with other networks and organization to support the programme such as RTE forum, Delhi Forces, JSAD, AIIMS Hospital, A.H.F. Foundation, Delhi T. B. Association, Jan Shokshan Sansthan Prayas, Dr. Reddy Foundation, Unnati Foundation, Lakme Saloon, SDMC Schools, Liver Care Foundation, Cancer Society of India, L.N.J.P. Hospital, Parivar Seva Sanstha, NIIT Foundation, N.V.S. Hospital, Bank of India, S.B.I. Bank, Asha workers, Anganwadi Workers, Hamdard Hospital, Azad Foundation, DSACS, Mir Charitable Trust, Muneer Foundation, VLCC etc.

#### CAMPAIGN

EFRAH plays a critical role in coordinating, networking and planning campaigns that work collectively with likeminded NGOs and Network. The campaign support programme lends special attention to Right to Education, Domestic Violence, Gender issues, legislative advocacy, working with social activists to catalyze social change at the policy level. The campaign support program seeks to continue its geographical focus on the Delhi.

Campaign against child labor and Right to Education; we tried to involve maximum population to realize the importance of girl child and their rights. Broader dimension of the campaign is community awareness on RTE provisions and safe environment for girl child in different parts of Delhi.

We conducted rallies, street plays, street corner meetings, door to door awareness programme for RTE, Gender awareness, Domestic-violence, Health, Ladli Schemes, Drug Addiction and Water & Sanitation.









#### **CAPACITY BUILDING**

Capacity building involves enhancing the capacities of grassroots activists and support groups at the local, regional, national and foreign visitors, in order to advocate for social justice and strengthen democratic alliances. People centered advocacy is possible only if the local level leaders have the capability and knowledge base to advocate for their communities. 38 people from the community formed the core group who actively participate in all the activities of the project. During the reporting period we conducted awareness and capacity building meetings/workshops, trainings awareness campaign within the community and sensitized them about social security schemes and labor rights. Our intervention in the form of group formation has been so fruitful that it has helped the community in developing leadership skills and collective.

Awareness program were held on RTE, Gender and Health issues. The programs were conducted 5 times throughout the year, covering 234 beneficiaries. The participants were given orientation about different aspects of RTE Act and gender violence. Around 107 teachers has been capacitate on quality teaching and learning through 3- Capacity building and orientation programme

#### Orientation of adolescent girls on gender violence, Health and Hygiene

Total 18 orientations were held in the reporting year in which 550 adolescent girls participated. This orientation proves as a platform to reach out to a large number of adolescent girls which on a sensitive and important issue. Through these orientations the girls develop their understanding on one of the burning issue of modern society.

#### Capacity building training on Gender Equality, sexual harassment & amp; Domestic violence

02 capacity buildings training on gender equality were conducted round the year in which 93 women and adolescent girls from the community participated. The participants were informed about the importance of equality in the society in every aspect be it education, health, employment, marriage etc.

#### Redressal Mechanism of Adolescent Girls

In the year 2016-17, 03 capacity building trainings on Redressal Mechanism were held. A total of 135 adolescents participated in the training. Through these trainings the participants were informed about the various government provisions in the field of education, health, government entitlements etc.

#### Banking System – Capacity Building (Financial Literacy/Micro finance)

Three training programs were conducted with 126 participants throughout the year. The participants were given orientation on finance literacy which includes, ability to understand how money works in the market: how someone manages to earn or make it, how that person manages it,









#### **SECURING RIGHTS**

This organization is aimed at securing the rights of people by ensuring sustainable livelihood and capacity building on their rights. EFRAH provides advocacy support to people also in case of violence of their rights and contributes to the enactment of new policy for labour rights by managing coordination with different govt department and competent authorities.

EFRAH is working with 20000 direct beneficiaries constituting of street vendors, construction labor and garment workers whose labor rights are mainly supposed to be violated as they are the soft target for the government or the self interested employer. We do advocate their rights.

#### **CAPACITY BUILDING ON DISASTER RISK REDUCTION**

#### Urban DRR

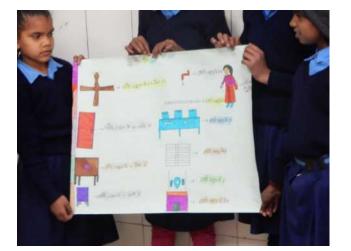
The world is steadily becoming more urban, although, urbanization rates vary across the world. Many consider urbanization as an irreversible process and thus urban vulnerability becomes a reality. Building Safer and Resilient Communities in Urban Slums of India is thus a project focused on the communities which are most vulnerable in terms of disaster. The project's objective is that vulnerable children and mothers have increased coping capacity to shocks induced by natural hazards and everyday risks by Safe guarding protection, education, health & nutrition and other lifeline services. Working on three major levels, it foresees that Children, mothers and communities demonstrate resilience through increased capacity and risk reduction initiatives with child centered approach, Children and school authorities have increased capacity to identify and minimize risks through comprehensive school safety planning and lastly Child centered resilience approach is recognized at government line department level. Through group meetings, trainings and consultations we have been able to reach to 6607 directly. The project is been carried on in 5 slums in south east Delhi and 10 schools targeting the slum children.

#### School Safety Initiative

Efrah in association with Save the Children is executing school safety initiative project in South Delhi Municipal Corporation primary schools, the primary stakeholders in the intervention are the children, teaching and non-teaching staff in the targeted 40 schools. Coordination with the SDMC, education department and Delhi Disaster Management Authority (DDMA) will be maintained during the intervention period. The entire experience and outcome of the intervention will be used to advocate for policy or practice changes in the SDMC, education department and DDMA. 26412 children (15191 girls & 11221 boys), 595 teaching staff (309 Male & 286 female), 91 Non-teaching staff and 200 SMC members were reached through activities such as GPS Data entry training, Lalita Babu Training , Geo Information System (GIS)

training, training on SDMP (school disaster management plan), Hazard, Vulnerability, Capacity Assessment (HVCA) has been conducted. 40 HVCA (Hazard, Vulnerability, Capacity Assessment) programme has been conducted in all 40 project intervention schools.

Formation of school safety committee comprising of 16 members (school children, teaching & non-teaching staff and SMC members/parents) have been structured. The each committee members has specific responsibility pre, during and post disaster in school, through this activity 197 teaching & non teaching staff, 216 boys and 186 girls were reached. Under the project objectives there were 8- SDMRCs (school disaster management resource centre) set up in intervention schools with SDMRC kit and ICT materials. The kit can be use during DRR activities or sessions with children and teachers. The LED Television can be use for the purpose of displaying video shows on DRR themes like manmade disaster, natural disaster, difference between disaster and accident etc.









#### COMMUNITY VOLUNTEER AND INTERNSHIP

EFRAH conducts the Internship Program for the college students. Under the Internship Programme, college students from various universities do a month-long internship during the summer break from college. The students learn how to write a concise email, answer a telephone, or greet their colleagues in a professional manner. While working in an office environment, they also receive the opportunity to observe how others operate and take on those positive attributes, whether it's communication, behavior, or office etiquette. Total 4 MSW students from IGNOU and Gautam Budhha University, Noida turned up this year to complete their internship related to Informal Economy livelihood.

#### VISITORS AND SUPPORTERS AT EFRAH

After an incredible year, EFRAH would like to acknowledge our amazing supporters, without whom our work wouldn't be possible. With your continued assistance, we are seeing wonderful progress in the ability of slum dwellers and their communities to lift them out of poverty. We thank you for your deep commitment to enhancing the quality of life of Delhi's slum communities, and for enabling us to build on the successes of last year.

### Our Partners and Well Wishers

EFRAH would like to acknowledge our amazing well wishers and supporters, without whom our work wouldn't be possible. A large amount of financial and non financial support is being provided by:

- Save the Children,
- Oxfam India,
- HCL Foundation,
- Action Aid,
- European Commission
- Adobe Foundation
- Mission Convergence (Govt. of Delhi)
- Women and Child Development (GNCT),
- Delhi State AIDS Control Society (GNCT),
- Essel Social welfare Foundation,
- Delhi Commission for Women,
- South Delhi Municipal Corporation,
- Directorate of Health Services (GNCT),
- Community and individuals supporters.
- Azim Premji Philanthropic Initiatives

### **Balance Sheet**

#### EFRAH-EMPOWERMENT FOR REHABILIATION ACADEMIC & HEALTH BALANCE SHEET AS AT 31-03-2017

	SOURCES OF FUNDS		As at 31/Mar/17
	CAPITALS : Balance B/d Add: Addition during the year Add: Net Income over Expenditure for the year	2,015,254 352,480	2,367,73
	UNSECURED LOANS		187,43
	CURRENT LIABILITIES Grant Received in Advance Sundry Creditors Salary Payable Audit Fee Payable		4,600,00 384,70 1,277,66 5,70
	Expenses Payable TDS Payable		658,63 90,58
		Total	9,572,44
	APPLICATION OF FUNDS FIXED ASSETS (Annexure-I)		622,24
	CURRENTS ASSETS Cash In Hand Bank Account Recievable Account Deposit		21,30 6,029,81 2,848,07 51,00
		Total	9,572,44
E F R Secret	Bank Account Recievable Account Deposit For EFRAH- Empowerment for Rehabilitation A HAcademic & Health For E F R AH For E F R AH For E F R AH For E F R AH	As per our report of eve For Keshari Keshari & C Chartered Accountants Reg. No. 008646C	6,029 2,841 5 9,57 n date Co.
	Secretary President	Amit Gupta Partner M. No. 529292 Date: 03-09-2017 Place: Noida	NOIDA 22

### Income and Expenditure

#### EFRAH-EMPOWERMENT FOR REHABILIATION ACADEMIC & HEALTH INCOME & EXPENDITURE ACCOUNT FOR THE YEAR THE YEAR ENDED 31 MARCH 2017 AMOUNT PARTICULARS PARTICULARS AMOUNT 1.963.117 To Administration & Management Expenses 234,075 559,600 By Donation To Meeting and Training Expenses 3,364,548 Foreign Grants received from:-To Awareness Programm Expesnes By 629,690 Save the Children 6,659,436 To Reprodcutive & Child Health Program Expenses 3,878,408 To Capacity Building 319,441 Action Aid 1,652,246 OXFAM India To Community & Education Committee Expenses 185,045 Global Fund for Community Found To Exposure Visit 45,180 331,642 To Advocacy & Workshop Expenses 1,577,213 By Indian Grants received from:-To Teaching, Learning, IEC Material Expesnes 2,943,203 HCL Foundation 5.062.197 To Books & Stationery Expenses 100,453 Essel Social Welfare Foundation 3,438,200 To Reporting & Documentation Expenses 4,070 Delhi State Aids Control Society 1,911,402 To Fooding, Boarding & Loadging Expesnes 190,792 GRC Awaz utao 23,911 147,343 To Miscellaneous Expenses 31,299 Delhi Commission for Women To Conveyance & Travel 595,388 GRC-Mission Convergence 195.348 2,037,000 To Mid Day Meal 1,390,676 Azim Premji Philanthropic Initiativ To Assets written off 18,495 1,433,922 By Interest 236,813 To Rent To Bad Debts 18,600 To IEC Material Expense 192,887 To Vocational and Life Skills Training Exp 611,810 To Salary & Partime Personal 9,157,353 2,400 To Legal Counsellor 5,000 To Audit Fees To Depreciation 115,358 To Excess of Income over Expenditure 352,480 25,808,021 25,808,021 Total Total As per our report of even date For EFRAH- Empowerment for Rehabilitation for Keshari Keshari & Co. For BAEademic & Health For Chartered Accountants Reg. No. 008646C sident Bry RNI Presi 0086460 Secretary (AMIT GUPTA) Partner M. No. 529292 Date: 03-09-2017 Date: 03-09-2017 Place: Noida Place: Delhi

## Board of Directors

S. N.	Name	Father/Husband Name	Sex	Age	Designation	Profession
1.	Mr. Rajesh Jaiswal	Sh. R. L. Gupta	М	58	President	Business Man and Social Worker
2.	Mr. Sayeed Ahmed	Sh. Zaheer Ahmed	М	47	Secretary	Social Worker
3.	Mr. Zahid Hussain	Md. Nazar Hussain	М	67	Member	Social Worker
4.	Mr. Santosh Samal	Mr. N. C. Samal	М	52	Member	Social Consultant
5.	Mr. Kausar Praveen	Mohd. Akil	М	47	Member	Social Worker
6.	Ms. Prabhati Das	Mr. S. N. Das	F	45	Member	Social Activist
7.	Mr. Muqeem Ahmed	Mr. Bashir	М	62	Member	Rtd. Milap Press

### **Contact Information**

#### **Head Office**

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#### **Regd. and Correspondence Address**

Flat Number 393, Block Number 13, DDA Flats, Kalkaji, New Delhi 110019

#### **Project office**

C-118, Madanpur Khadar kachchi Colony, Madan Pur Khadra J.J. Colony, Samosa Chowk, Sarita Vihar, New Delhi- 110076, Phone- 011-29946107, +91-9999363886

### **Company Information**

**ERAH-Empowerment for Rehabilitation Academic & Health** 

