

Refund and Cancellation Policy

Welcome to this web-site of SERUDS. We make public our policy on refund and cancellation of donations received for the social cause on payment gateway as under:-

- No refund/cancellation for the donated amount by any donor will not be entertained, the online donations through the online payment gateway.
- No cash or refund of money will be allowed.
- If any in-kind support received by the donor from anywhere the material will be reached to the poorest of the poorer communities.
- Once received the donation for a cause will not be refunded to the donor. No cancellation to be made. The donation will be used for the community development, children education or women's empowerment.
- SERUDS believes in helping its DONOR'S as far as possible, and has therefore a liberal cancellation policy.
- Under this policy: » Cancellations will be considered only if the request is made within 72 hours of DONATION. However, the cancellation request will not be entertained after 72 hrs of donation.
- SERUDS is not obliged to make refunds and may, in its discretion, decline any requests for refund of donations, particularly if a tax exemption certificate has been issued.